

Personal Data



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Address: Faculty of Tourism and Hotels, Suez Canal University, Ismaillia.
Sex: Male
Date of Birth: 01/06/1978
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Nationality: Egyptian
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Current Position Vice-Dean for Education and Student Affairs, Faculty of Tourism and Hotels, Suez Canal University

Education and Qualifications

2009 University of Wales Institute Cardiff (UWIC)
PhD in Environmental Management of Hotels

2004 Suez Canal University, Ismaillia, Egypt
M.Sc. in Hotel Management

1999 Suez Canal University, Ismaillia, Egypt
B.Sc. in Hotel Management

Work Experience

September 2025 – up till now Vice-Dean for Education and Student Affairs, Faculty of Tourism and Hotels, Suez Canal University

May 2023 – up till Professor, Hotel Management Department, Faculty

now	of Tourism and Hotels, Suez Canal University.
Feb 2017 – 2025	Associate Professor, Tourism and Hospitality Department, College of Business, Umm Al-Qura University – Makkah.
Feb 2013 – Feb 2017	Assistant Professor, Tourism and Hospitality Department, College of Business, Umm Al-Qura University – Makkah.
Dec 2009 – Feb 2013	Lecturer, Hotel Management Department, Faculty of Tourism and Hotels, Suez Canal University.
2004 – 2009	Assistant Lecturer, Hotel Management Department, Faculty of Tourism and Hotels, Suez Canal University.
1999 – 2004	Demonstrator, Hotel Management Department, Faculty of Tourism and Hotels, Suez Canal University.

Research Interests

Research Interests	My research interests focus on different aspects related to tourism and hospitality management field, including: <ul style="list-style-type: none"> - Environmental management, - Sustainability in tourism and hospitality - Corporate social responsibility (CSR), - Sustainable destination development and planning, - Tourism and hospitality marketing, and - Human resource management.
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Professional Certifications:

Professional Certifications:	<ul style="list-style-type: none"> ▪ Certificate of Research Methods, University of Wales Institute Cardiff, UK March – June 2006 ▪ UK Grade Course, University of West England, 2-4 May 2007 ▪ Leaders Preparation Program, March 2005, The Institute of preparing Leaders, Helwan
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University, Egypt.

Teaching Experience

Undergraduate Modules

(Faculty of Tourism and Hotels, Suez Canal University)

Undergraduate Modules (Faculty of Tourism and Hotels, Suez Canal University)

- Hotel Management (2nd Grade Hotel Studies Dept.)
- Food Service (1) (2nd Grade Hotel Studies Dept.)
- Organizing and Managing Hotel and Tourism Establishments (2nd Grade Hotel Studies and Tourism Studies Depts.)
- Food service (2) (3rd Grade Hotel Studies Dept.)
- Resort and Hotel Management (3rd Grade Hotel Studies and Tourism Studies Depts.)
- Environmental Management in Hotels (4th Grade Hotel Studies Dept.)
- Crisis Management (4th Grade Hotel Studies and Tourism Studies Depts.)
- Floating Hotels Management (4th Grade Hotel Studies Dept.)

Postgraduate Modules

(Faculty of Tourism and Hotels, Suez Canal University)

Postgraduate Modules (Faculty of Tourism and Hotels, Suez Canal University)

- Research Methods (M.Sc and PhD)
- Organizational Behaviour in Hotel and Tourism Establishments (M.Sc and PhD)
- International Trends in Hotels (M.Sc and PhD)
- Hotel Sales Development (M.Sc and PhD)

Undergraduate Modules

(College of Business, Umm Al-Qura University)

Undergraduate Modules (College of Business, Umm Al-Qura University)

- Introduction to Tourism and Hospitality Industry (1st Grade Tourism and Hospitality Dept.)
- The Business of Tourism Management (2nd Grade Tourism and Hospitality Dept.)
- Hotel and Tourism Principles (2nd Grade Tourism and Hospitality Dept.)
- Communication Skills between Cultures (2nd Grade Hajj and Umrah Dept.)

- Hotel Operations Management (3rd Grade Tourism and Hospitality Dept.)
- Food and Beverage Management (3rd Grade Tourism and Hospitality Dept.)
- Food and Beverage Cost Control (3rd Grade Tourism and Hospitality Dept.)
- Foreign Language (3rd Grade Tourism and Hospitality Dept.)
- Front Office (3rd Grade Tourism and Hospitality Dept.)
- Tourism and Hotel Planning (3rd Grade Tourism and Hospitality Dept.)
- Room Division Management (3rd Grade Tourism and Hospitality Dept.)
- Transportation Management and Itinerary Planning in Hajj and Umrah (3rd Grade Hajj and Umrah Dept.)
- Electronic Tourism (4th Grade Tourism and Hospitality Dept.)
- Research Methods in Tourism and Hospitality (4th Grade Tourism and Hospitality Dept.)
- Design of Hotel Facilities (4th Grade Tourism and Hospitality Dept.)
- Quality Management in Tourism and Hospitality (4th Grade Tourism and Hospitality Dept.)
- Feasibility studies for Hajj and Umrah Graduation Projects (1) (4th Grade Hajj and Umrah Dept.)
- Security and Safety Management (4th Grade Hajj and Umrah Dept.)
- Human Resource Management in Tourism & Hospitality (4th Grade Tourism and Hospitality Dept.)
- Tour Guiding Skills (4th Grade Tourism and Hospitality Dept.)
- Introduction to the Restaurant Industry (1st Grade Tourism and Hospitality Dept.)
- Tourism and Hospitality Marketing (3rd Grade Tourism and Hospitality Dept.)
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**Diploma Modules
(Hajj and Umrah**

**Diploma Modules (Hajj and Umrah Dept., College of
Business, Umm Al-Qura University)**

Dept., College of Business, Umm Al-Qura University)

- Basics of Tourism and Hospitality (1st Grade Hajj and Umrah Dept.)
- Management of Transportation and Travel Services (2nd Grade Hajj and Umrah Dept.)

Postgraduate Modules

(College of Business, Umm Al-Qura University)

Postgraduate Modules (College of Business, Umm Al-Qura University)

- Tourism and Hotel Operations Management (M.Sc of Tourism and Hospitality)
- Manpower Management in Tourism Establishments (M.Sc of Tourism and Hospitality)
- Change Management and Innovation in Tourism and Hospitality (M.Sc of Tourism and Hospitality)
- Supply Chain Management in Tourism and Hospitality (M.Sc of Tourism and Hospitality)
- Responsible Management in Tourism and Hospitality (M.Sc of Tourism and Hospitality)
- Research Methods in Tourism and Hospitality and Research Project (M.Sc of Tourism and Hospitality)
- Catering management (M.Sc of Hajj and Umrah)
- Analyzing Quantitative Data for Decision Making (M.Sc of Crowded Management)

Theses Supervised

PhD Theses Supervised

PhD Theses Supervised:

- 1- Jaber, R. A. (2011) Quality Hotel Services and its Impact on The Purchasing Behavior Of The Guest, PhD Thesis, Faculty of Tourism and Hotels, Suez Canal University, Ismaillia, Egypt.
- 2- El Sayed, W.M. (2011) The Role Of Human Diversity Management In Strengthening The Competitive Position Of Egyptian Hotels, PhD Thesis, Faculty of Tourism and Hotels, Suez Canal University, Ismaillia, Egypt.
- 3- Al-Obeidi, M.O.H. (2011) The Impact of

Recruitment In Raising Up Hotel Services Quality: A Case Study On Hotels In Iraq, PhD Thesis, Faculty of Tourism and Hotels, Suez Canal University, Ismaillia, Egypt.

- 4- Soliman, M.S.M. (2012) The Application of Herzberg's Motivation Theory on Employees' performance in The Five Star Hotels In Cairo and Giza, PhD Thesis, Faculty of Tourism and Hotels, Suez Canal University, Ismaillia, Egypt.

M.sc Theses Supervised

M.sc Theses Supervised:

- 1- Emam, A.M. (2010) A Study On Water Management As A Component Of Environmental Management In Egyptian Hotels, M.sc, Faculty of Tourism and Hotels, Suez Canal University, Ismaillia, Egypt.
- 2- Saleh, M.M. (2011) Evaluating Hospitality Services related to Health Tourism in Aswan Governorate, M.sc, Faculty of Tourism and Hotels, Suez Canal University, Ismaillia, Egypt.
- 3- AL Rawashda, O.M.A. (2012) Evaluating Total Quality Management in Five and Four star Hotels in Aqaba – Jordan, M.sc Thesis, Faculty of Tourism and Hotels, Suez Canal University, Ismaillia, Egypt.
- 4- Abdel Ghny, A.S. (2012) The Environmental Management as An Entrance to Develop The Housekeeping Department Services in Five Star Hotels In Luxor City, M.sc, Faculty of Tourism and Hotels, Suez Canal University, Ismaillia, Egypt.

Scientific Conferences

Scientific Conferences

- Participant, CHME Conference, Hospitality and Tourism Research, Nottingham University 10-13 May 2006.
- Participant, International Waste Management

Conference 2008, Granada, Spain 2 – 4 June 2008.

- Attendant, International Arab Tourism Conference (Reality, Challenges, and anticipation), Sharm El Sheikh 4 – 7 May 2010.
- Participant, The Third International Conference on Hospitality, Leisure, Sports and Tourism (ICHLST), Waseda University, Tokyo, Japan, 22-24 July 2015.
- Participant, the First Forum for Scientific Research, Deanship of Scientific Research, Umm Al-Qura University, Makkah, Kingdom of Saudi Arabia, 20-21 Rabi` Al-Awwal 1438.
- Participant, the Charitable Work Conference, Umm Al-Qura University, Makkah, Kingdom of Saudi Arabia, 1 – 2 October 2019.
- Participant, ICHLRT 2020: 14. International Conference on Hospitality, Leisure, Recreation and Tourism, MARCH 26-27, 2020, Madrid, Spain
- Participant, the 15th International Conference of the Arab Universities Association, “New Horizons for Innovation, Sustainability, Digitization, and Heritage in the Tourism Industry in the Arab World,” October 15-16, 2025, Sharm El-Sheikh, Egypt.

Colloquiums and Workshops

Colloquiums and Workshops

- The workshop entitled “specification of postgraduate modules and curriculums”, Quality Assurance Unit, Faculty of Tourism and Hotels, Suez Canal University, 26 November 2009.
- The workshop in quality and accreditation for improving the outputs of scientific research and activities, Quality Assurance Unit, Faculty of

Tourism and Hotels, Suez Canal University, 19 December 2009.

- The GIS innovation Forum, Umm Al-Qura University – Makkah, The Kingdom of Saudi Arabia, 19 February 2015 / 30 Raby Al-Thany 1436.
- The innovation in transportation and crowd management forum 2015, Umm Al-Qura University – Makkah, The Kingdom of Saudi Arabia, 12 March 2015 / 21 Jumada 1 1436.
- The workshop on how to prepare and formulate research proposals - Deanship of Scientific Research, Umm Al-Qura University – Makkah, The Kingdom of Saudi Arabia, 15 April 2015 / 26 Jumada 2 1436.
- The innovation and entrepreneurship Forum 2015, Umm Al-Qura University – Makkah, The Kingdom of Saudi Arabia, 29 April 2015 / 10 Rajab 1436.
- The Innovative Teaching Training Workshop, Umm Al-Qura University – Makkah – The Kingdom of Saudi Arabia, 4 – 5 May 2015.
- The Sixteenth Scientific Forum for Hajj and Umrah Research and Visitation - Umm Al-Qura University - Kingdom of Saudi Arabia, 24 – 25 May 2016.
- The workshop on the catering needs of the city of Makkah and the services provided to pilgrims and Umrah pilgrims, Makkah Development Authority, The Kingdom of Saudi Arabia, 28 February 2017 / 1 Jumada al-Thani 1438.
- Jeddah Tourism and Leisure Forum - Jeddah Chamber - Kingdom of Saudi Arabia 10-11 October 2017.
- The Eighteenth Scientific Forum for Hajj and

Umrah Research and Visitation and the accompanying exhibition - Umm Al-Qura University - Kingdom of Saudi Arabia, 1-2 May 2018.

- Makkah Hotels and Restaurants Exhibition 2022 - Saudi Arabian Chefs Association - Makkah Chamber - Makkah - 7-9 March 2022.
- Umm Al-Qura University Forum for Profession and Innovation, 4-6 June 2023.
- Tourism Professional Guidance Exhibition, Ministry of Tourism, Hilton Makkah Hotel and Convention Center, September 12, 2023.

Training

Training Courses

- Teaching for Small Groups, 7th – 9th December 2009, Faculty and Leadership Development Centre (FLDC), Cairo University.
- Effective Teaching, 14th – 16th December 2009, Faculty and Leadership Development Centre (FLDC), Cairo University.
- Advanced Spreadsheet Program, September 2012. Faculty and Leadership Development Centre (FLDC), Suez Canal University.
- E-Database Program, September 2012, Faculty and Leadership Development Centre (FLDC), Suez Canal University.
- Credit Hour System, 3rd – 4th October 2012, Faculty and Leadership Development Centre (FLDC), Suez Canal University.
- Quality Standards In The Teaching Process, 9th – 10th October 2012, Faculty and Leadership Development Centre (FLDC), Suez Canal University.
- The Ethics of Scientific Research, 18th – 19th

November 2012, Faculty and Leadership Development Centre (FLDC), Suez Canal University.

- Ethics and Behavior of The Profession, 25th – 26th November 2012, Faculty and Leadership Development Centre (FLDC), Suez Canal University.
- A training workshop entitled “Successful Managers”, College of Business, Umm Al-Qura University - Makkah on 25 – 25 May 2016.
- A training course entitled "Preparation and writing of references and research using EndNote program, Deanship of Library Affairs - Umm Al-Qura University - Makkah on 28 Rabi` Al-Thani 1437.
- A training course entitled "Electronic Tests" - College of Business - Deanship of E-Learning - Umm Al-Qura University - Makkah on 6 November 2018.
- A training program entitled "Preparing the program description", 17 Rabi` al-awwal 1442 - Deanship of University Development and Quality - Umm Al-Qura University – Makkah.
- A training program entitled "Preparing the course report", 2 Rabi` Al-Thani 1442 - Deanship of University Development and Quality - Umm Al-Qura University – Makkah.
- A training program entitled "Preparing the annual report of the program", 9 Rabi` Al-Thani 1442 - Deanship of University Development and Quality - Umm Al-Qura University – Makkah.
- A training program entitled " Formulating and measuring learning outcomes ", 23 Rabi` Al-Thani 1442 - Deanship of University Development and Quality - Umm Al-Qura

University – Makkah.

- A training program entitled "Entrepreneurial education between reality and expectations", 30 Rabi` Al-Thani 1442 - Deanship of University Development and Quality - Umm Al-Qura University – Makkah.
- The use of artificial intelligence techniques to monitor electronic tests remotely, 23 November 2020, Kuwait University - Secretariat of the Committee of E-Learning Officials in Universities and Higher Education Institutions in the Cooperation Council for the Arab Gulf Countries.
- Statistical analysis of the data using SPSS, 22nd – 23rd, 25th June 2022, Faculty and Leadership Development Centre (FLDC), Suez Canal University.
- Endnote, 26th – 27th , June 2022, Faculty and Leadership Development Centre (FLDC), Suez Canal University.
- Data analysis using MS Excel, 29th – 30th June 2022, Faculty and Leadership Development Centre (FLDC), Suez Canal University.
- Questions banks and electronic exams, 3rd October 2022, Faculty and Leadership Development Centre (FLDC), Suez Canal University.
- Course design and academic program, 3rd October 2022, Faculty and Leadership Development Centre (FLDC), Suez Canal University.
- Academic guidance and student advising, 12th – 13th November 2022, Faculty and Leadership Development Centre (FLDC), Suez Canal University.

- A training course entitled “Strategies for High-Quality Scientific Publishing”, 27 September 2023 – Deanship of Development and Quality – Umm Al-Qura University.

- A training course entitled “Using Modern Technologies in Education”, 3 October 2023 – Deanship of Development and Quality – Umm Al-Qura University.

- A training course entitled “Threats to Contemporary Intellectual Security”, 11 October 2023 – Deanship of Development and Quality – Umm Al-Qura University.

- A training course entitled “Basics of Trust and Digital Identity”, 25 October 2023 – Deanship of Development and Quality – Umm Al-Qura University.

- A training course entitled “Artificial Intelligence”, 18 December 2023 – Deanship of Development and Quality – Umm Al-Qura University.

- A training program entitled “Activating an interactive electronic learning environment.” The program includes passing four training courses (First, a training course on designing a stimulating electronic learning environment using open educational materials, - Second, a training course on designing an interactive personal learning environment, - and Third, a training course on activating interactive e-learning strategies within the “Blackboard” system) – Deanship of Information Technology and E-Learning - Umm Al-Qura University - Makkah

Al-Mukarramah, from 19 to 22 March 2024.

- A training course entitled “Taking into consideration individual differences in teaching and evaluation methods” – 30 April 2024 - Deanship of Development and Quality – Umm Al-Qura University.
- A training course entitled “Measuring Learning Outcomes at the Program Level” – 7 May 2024 - Deanship of Development and Quality – Umm Al-Qura University.
- A training course entitled “Using Modern Technologies in Teaching” – 14 May 2024 - Deanship of Development and Quality – Umm Al-Qura University.
- Certificate of thanks and appreciation for “participation in course coordination work – 6 June 2024 - College of Business and Economics - Umm Al-Qura University.

Publications

Publications

- 1- Radwan, H.R.I. (2004) Developing Hotel Services in The University Guest Houses, Ms.c. Thesis, Suez Canal University, Ismaillia, Egypt.
- 2- Radwan, H.R.I. (2006) Enhancing Environmental Best Practices In The Small Hospitality Sector, Work in Progress Paper, CHME Conference, Nottingham, May 10-13.
- 3- Radwan, H., Mohamed, A. and Elias, A. (2007) Developing Hotel Services in The University Guest Houses, World Journal of Tourism, Leisure and Sports, Vol. 1, No. 4, pp 62-70.
- 4- Radwan, H., Jones, E. and Minoli, D. (2008) The Impact of The Public and Private Waste Sector on Solid Waste Management Practices in Small Welsh Hotels, WIT Transaction on Ecology and

The Environment, Vol. 109, ISSN 1743-3541 (on-line).

- 5- Radwan, H.R.I. (2009) Managing Solid Waste In Small Welsh Hotels In An Environmentally Responsible Way, Ph.D., Cardiff School Of Management, University Of Wales Institute, Cardiff, UK.
- 6- Radwan, H.R.I., Jones, E. and Minoli, D. (2010) Managing Solid Waste in Small Hotels, Journal of Sustainable Tourism, Vol. 18, No. 2, pp 175-190.
- 7- Radwan, H.R.I., Jones, E. and Minoli, D. (2012) Solid Waste Management In Small Hotels: A Comparison Of Green and Non-Green Small Hotels in Wales, Journal of Sustainable Tourism, Vol. 20, No. 4, pp 533-550.
- 8- Radwan, H.R.I. (2012) The Phenomenon of Climate Change and The Hospitality Industry In Egypt, Journal of Association of Arab Universities For Tourism and Hospitality, Vol. 9, No. 2, pp. 123-133.
- 9- Radwan, H.R.I. (2013) The Effect of Work Stress on Employees' Performance and Satisfaction in Fast Food Restaurants, Journal of Association of Arab Universities For Tourism and Hospitality, Vol. 10, No. 2, pp. 112-124.
- 10- Radwan, H.R.I. (2014) Evaluating The Effectiveness of Social Media as A Marketing Tool In The Hotel Sector: A Case Study On Four and Five Star Hotels In Makkah, Saudi Arabia, Journal of Faculty of Tourism and Hotels, Vol. 8, No.1, pp. 148-166.
- 11- Salama, W.M., Radwan, H.R.I., Ibrahim, M.F. and El -Zoghbi, M.S (2014) Application of Human Diversity Policies and their Impact on The Competitive Advantage in Egyptian hotels, Journal of Association of Arab Universities For Tourism and Hospitality, Vol. 11, No. 1, pp. 47-

- 12- Salama, W.M., Radwan, H.R.I., Ibrahim, M.F. and El –Zoghbi, M.S (2014) Discrimination at Work and its Impact on Human Resource Management Policies in Egyptian Hotels, Journal of Association of Arab Universities For Tourism and Hospitality, Vol. 11, No. 1, pp. 81-92.
- 13- Radwan, H.R.I. (2015) The Impact of Corporate Social Responsibility (CSR) On Employees In The Hotel Sector, The Third International Conference on Hospitality, Leisure, Sports and Tourism (ICHLST), Waseda University, Tokyo, Japan, 22-24 July 2015, ISSN 2309-3757, PP. 151-175.
- 14- Soliman, M., Abu El-Matty, H.M., Radwan, H.R.I., Mohammed, A.A. (2017) The Application of The Herzberg's Motivation Theory on Employees' Performance In The Five Stars Hotels In Cairo and Giza (Hygiene Factors), Egyptian Journal Of Tourism and Hospitality, Vol. 24, No. 2, PP. 1-24.
- 15- Soliman, M., Abu El-Matty, H.M., Radwan, H.R.I., Mohammed, A.A. (2017) The Application of The Herzberg's Motivation Theory on Employees' Performance In The Five Stars Hotels In Cairo and Giza (Motivator Factors), Egyptian Journal Of Tourism and Hospitality, Vol. 24, No. 2, PP. 25-49.
- 16- Radwan, H.R.I. (2017) Managing Hotels during Economic Challenges: A Case Study on Hotels in Sharm El-Sheikh and Hurghada, Egypt, Journal of Tourism and Hospitality Management, Vol. 5, No. 2, pp. 84-100.
- 17- Radwan, H.R.I. (2020) Leadership Styles in the Hotel Sector and Its Effect on Employees' Creativity and Organizational Commitment,

World Academy of Science, Engineering and Technology International Journal of Social and Business Sciences Vol:14, No:3, 2020, pp 169-179.

- 18- Radwan, H.R.I. (2020) Leadership Styles in the Hotel Sector and Its Effect on Employees' Creativity and Organizational Commitment, ICHLRT 2020: International Conference on Hospitality, Leisure, Recreation and Tourism, World Academy of Science, Engineering and Technology (WASET) Mar 26-27, 2020 in Madrid, Spain, pp. 1841-1851
- 19- Radwan, H.R.I. (2022) A Study on the Factors Contributing to Customer Loyalty in Budget Hotels in Cairo and Alexandria, Egypt, African Journal of Hospitality, Tourism and Leisure, Vol. 11, No. 1, pp 26-45.
- 20- Radwan, H.R.I. (2022) Factors influencing the implementation of organizational change management in large Egyptian hotels: Mediating effects of employee engagement, The International Journal of Tourism and Hospitality Studies, O6U (IJTHS), Vol. 3, No. 2, pp. 77-103.
- 21- Radwan, H.R.I. and Elsayy, O.M. (2022) Employability competencies in the hospitality sector: employers' requirements and graduates' preparedness post COVID-19 pandemic. A case study from Saudi Arabia, Journal of Association of Arab Universities For Tourism and Hospitality (JAAUTH), Vol.23, No. 1, pp. 70-91.
- 22- Radwan, H.R.I. and Elsayy, O.M. (2022) The effect of leader-member exchange and job design on employees' performance in five-star hotels in Sharm El-Sheikh: Mediating effects of employees' organizational commitment, Journal of Association of Arab Universities For Tourism

and Hospitality (JAAUTH), Vol.23, No. 2, pp. 46-67.

23- Elsayy, O.M. and Radwan, H.R.I. (2022) Assessing the effectiveness of training and how it affects employee engagement in hotels: The mediating role of person-job fit, Journal of the Faculty of Tourism and Hotels -University of Sadat City, Vol. 6, Issue (2/2), pp. 161-177, (2022) (Part Two).

24- رضوان، حاتم رضوان ابراهيم والزغبى، محمد سيد أحمد والنعمى ، صلاح عبدالقادر وعبدالهادى، السيد عطية وجابر، رافع عبد الرضا (2013) واقع جودة الخدمة الفندقية من وجهة نظر الضيوف دراسة ميدانية فى فنادق الدرجة الخامسة فى مدينة بغداد ، المجلة المصرية لعلوم السياحة والضيافة، المجلد 20، الإصدار 2، ص 1-35.

25- رضوان، حاتم رضوان ابراهيم والزغبى، محمد سيد أحمد والنعمى ، صلاح عبدالقادر وعبدالهادى، السيد عطية وجابر، رافع عبد الرضا (2013) أنواع السلوك الشرائى للضيف فى الفنادق العراقية ، المجلة المصرية لعلوم السياحة والضيافة، المجلد 20، الإصدار 2، ص 120-148.

26- رضوان، حاتم رضوان ابراهيم والرواشدة ، أسامة محمد عبد المهدي والزغبى، محمد سيد أحمد (2014) تقييم إدارة الجودة الشاملة فى فنادق الخمس والأربع نجوم فى منطقة العقبة - الأردن، المجلة المصرية للدراسات السياحية، المجلد 13، العدد 1، ص 36-62.

27- محمد، عبدالرحمن عبدالفتاح ورضوان، حاتم رضوان ابراهيم وأبوالمعاطى، هنادى محمد والعييدى، محمد عودة حسين (2014) أهمية الأستقطاب فى أداء إدارة المنظمات الفندقية "دراسة حالة عن الفنادق العراقية"، المجلة المصرية لعلوم السياحة

والضيافة المجلد 21، الإصدار 1.

28- محمد، عبدالرحمن عبدالفتاح ورضوان، حاتم رضوان ابراهيم وأبوالمعاطي، هنادى محمد والعبیدی، محمد عودة حسين (2014) تقييم جودة الخدمات الفندقية فى الفنادق العراقية "دراسة حالة عن الفنادق العراقية"، المجلة المصرية لعلوم السياحة والضيافة، المجلد 21، الإصدار 1.

29- صالح، مصطفى محمود والياس، أحمد وعطية، السيد ورضوان، حاتم (2015) تقييم خدمات الضيافة الخاصة بالسياحة الإستشفائية فى محافظة أسوان ، المجلة المصرية للدراسات السياحية ، المجلد 14، العدد 1، ص 1-29.

30- امام، أحمد محمد ورضوان، حاتم رضوان ابراهيم وعبدالفتاح، عبدالرحمن و ابراهيم، سعيد سلامة (2016) إدارة المياة كأحد مكونات الادارة البيئية فى الفنادق المصرية ، المجلة المصرية للدراسات السياحية ، المجلد 15، العدد 1، ص 90-109.

31- عبدالغنى، عبدالغنى سيد ورضوان، حاتم رضوان ابراهيم و ابراهيم، سعيد سلامة ومحمود، سامى وجية (2017) الأدارة البيئية كمدخل لتطوير خدمات قسم الإشراف الداخلى فى فنادق الخمس نجوم فى مدينة الأقصر، المجلة المصرية لعلوم السياحة والضيافة، المجلد 24 ، العدد 1، ص 57-78.

Research Projects

Research Projects

1- A research project on “Establishing a Strategy and Action Plan for Developing the Saudi Arabian Kingdom to be the Muslims Destination 1439” - Umm Al-Qura University - Makkah Al-Mukarramah - Kingdom of Saudi Arabia.

Membership of Scientific

Membership of Scientific Committees and Associations

Committees and Associations

- Member of the Committee for preparing the program of Master Degree in Hajj and Umrah Business Administration, College of Business, Umm Al-Qura University.
- Member of the Committee for preparing the program of Master Degree in Tourism and Hospitality, College of Business, Umm Al-Qura University.
- Member of the Committee for preparing the program of Diploma Degree in Hajj and Umrah, College of Business, Umm Al-Qura University.
- Member of the Committee for preparing the Professional Diploma in Restaurant and Hospitality Management (Americana), a cooperation between the Institute of Research and Consulting Studies and the College of Business, Umm Al-Qura University.
- Member of the Committee for preparing the qualifying program for the employees of Umrah companies - Institute of Research and Consulting Studies, Umm Al-Qura University.
- Member of the faculty of Tourism and Hotels committee of preparing the program of bachelor and diploma degrees in hotel studies for open education – Suez Canal University (Did not activated yet)
- Member of the faculty of Tourism and Hotels committee of preparing the program for open education for postgraduate in credit hours system – Suez Canal University (Did not activated yet)
- Member of the Association of colleges, institutes and departments of Tourism and Hotels since 2011.
- Member of the Bachelor's Program Preparation Committee "Tourism and Hotel Management" at the College of Business, Umm Al-Qura University 2022.

- Member of the Diploma Program Preparation Committee "Hotel Management", College of Business, Umm Al-Qura University 2022.
- Member of the Diploma Program Preparation Committee "Tourist Guidance" at the Applied College of Umm Al-Qura University 2022.
- Member of the Academic Restructuring Project for Programs at Umm Al-Qura University for the year 1443.
- Member of the arbitration committees for academic promotions at the Scientific Council Secretariat of Taif University since 6 June 2023.
- Member of the arbitration committees for academic promotions at Al-Balqa Applied University since July 4, 2025

Quality Assurance and Accreditation

Quality Assurance and Accreditation

- Member in the quality team for accomplishing the requirements of quality accreditation (CIQAP), Faculty of tourism and Hotels, Suez Canal University.
- Participate in making course specifications and course reports for the undergraduate courses in hotel studies department.
- Member in the quality team for accomplishing the requirements of the quality and international academic accreditation (AACSB), College of Business, Umm Al-Qura University.
- Member in the quality team for accomplishing the requirements of the quality and international academic accreditation (EFMD), College of

Business, Umm Al-Qura University.

- Member in the quality team for accomplishing the requirements of the quality and local academic accreditation (NCAAA) in the Department of Tourism and Hospitality, College of Business & Economics, Umm Al-Qura University, Makkah.
- Active participation in achieving the conditional program accreditation certificate for the Tourism and Hospitality Program at the College of Business and Economics, Umm Al-Qura University, Makkah from NCAAA for the period from July 2025 - June 2027.
- Member in the quality team for accomplishing the requirements of the quality and international academic accreditation (TedQual), Tourism and Hospitality Management Department, College of Business & Economics, Umm Al-Qura University.
- Member in the quality team for accomplishing the requirements of the quality and international academic accreditation (EurhoQual), Tourism and Hospitality Management Department, College of Business & Economics, Umm Al-Qura University.

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Professional skills

Computer skills

Valid ICDL Computer Driving license, Faculty of Engineering, Cairo University

Competent in the use of quantitative and qualitative software programs include SPSS, Nudist, Nvivo, Smart PLS4, Endnre.

Language skills

Arabic – Mother Language
Fluently speaking English, passed International

TOFEL Test with a score of 553.